

Profile of the Week

CALEDON
community
SERVICES



605-810-2300 | caledon.on

What We Do:

Caledon Community Services is a multi-service, community-impact organization that supports residents of Caledon and surrounding communities. All support received from Caledon and the immediate area ensures that we continue to fulfill our mission of “helping people help themselves”.

Services Offered:

CRISIS and COUNSELLING SERVICES

Low-income and vulnerable Caledon residents are supported during times of tragedy, illness, unemployment, financial hardship, homelessness, family violence, parent/child conflicts, and other circumstances that compromise health & well-being. Children and youth programs offer opportunities for recreation, mentorship and leadership development. In 2009, this program offered 3,784 units of service & issued 1,655 food vouchers. It is home to the CCS Foodbank, Help with Heat and other “supplement services”.

SUPPORTIVE HOUSING (SH)

Provided at six Peel Living seniors buildings throughout Caledon. SH receives referrals from the community, hospitals and the CCAC. Clients are referred so they can continue to live independently in their own home but receive the least intrusive assistance required with activities of daily living. Currently serving approximately 200 clients. Within SH, clients have access to internal services of a Mental Health Caseworker, Geriatric Caseworker and 24-hour PSW support as well as the broad continuum of CCS services.

TRANSPORTATION

Door-to-door accessible service seven days a week for Caledon seniors and people with disabilities. Over 26,000 rides are provided annually to more than 360 active clients via professionally-staffed wheelchair accessible vehicles or cars provided by 40+ volunteer drivers. Trips to medical appointments, day programs, Seniors' Centres, weekly grocery shopping, etc. help clients stay active and connected in their community.

PASSENGER ASSISTANT PROGRAM

For clients unable to travel on their own, a trained passenger assistant will accompany them from the door of their residence directly to the door of the facility they are

attending. The assistant will also provide any support they may need en route, ensuring a safe and comfortable ride. This new service will provide family members and other caregivers with peace of mind that their loved ones have safely arrived and have been greeted by the facility's staff.

RESPIRE CARE

Caregivers provide care and companionship for ill or disabled people in their homes, allowing their families to shop, vacation, go to work or appointments knowing that their loved ones are safe and secure. This support is available for a few hours, overnight or for extended periods due to vacation.

TRANSITIONAL CARE CENTRE

This new CCS program has provided 3,100 hours of care since opening in Oct 2009. Typically, clients are referred from hospital after suffering an illness or injury and stay at the TCC for an average of 14 days before returning to their homes in the community.

SENIORS HELPING SENIORS (SHS)

Seniors helping Seniors (SHS) is a program in partnership with the Central West LHIN and CCS. The program infuses senior volunteers into new and already existing health and social services programs. SHS taps into our seniors' wealth of wisdom and knowledge and promotes opportunities for self-esteem building and social engagement. There are currently over 65 active SHS volunteers participating in 10 innovative projects such as Cyber seniors (seniors teaching peers computers) and Glam Girls (seniors providing health and wellness sessions to their peers).

JOBS CALEDON

Provides clients with employment related resources and support including workshops, seminars, interview and resume coaching, one-to-one support and access to a variety of IT tools for a successful employment search. The sites in Bolton, Caledon East, and Inglewood host 6,000 visits annually.

ONTARIO WORKS JOB DEVELOPMENT

A pre-employment training program for job-ready Ontario Works clients. Participants benefit from one-to-one and small group coaching focused on removing employment barriers while linking them to sustainable employment.

LIFE for YOUTH

Serves 24 youth in Caledon annually, ages 15-30, over a recurring nine-month period. Assists youth facing challenges and in need of employability training to make the transition to the labour market.

LINC

In the past year, Language Instruction for Newcomers to Canada provided 82 newcomers with the language skills needed to help gain employment and integrate into their community.

The Eh (English Help) Cafe is a volunteer-driven program that is an informal way for immigrants in Caledon to meet one another and learn the language; 150 newcomers have accessed this service.

COMMUNITY INFORMATION and KNOWLEDGE MANAGEMENT (KM)

Confidential Information & Referral assists all residents of Caledon to access the human services available to them. Also partners with other Peel agencies to provide the Peel Information Database at <http://peel.cioc.ca>. Statistically, in 2009, the most accessed Caledon record on this database was the Bolton Walk-In Clinic with 5,483 public hits.

KM provides cataloguing of agency's intellectual property that contributes to advocacy with all stakeholders.

VOLUNTEER and COMMUNITY RELATIONS

Serves all residents of Caledon by assisting them to find volunteer placement opportunities, resulting in personal growth, leadership opportunities and the ability to impact the community in which they live. CCS currently has approximately 350 active volunteers.

ECO-FUND-RAISING STORES

Serves the community by diverting gently-used items from landfill, thereby supporting Caledon's environment through eco-friendly initiatives. Supports Caledon's individuals and families with low cost, high quality clothing, furniture and everyday household goods. All net profits from the Stores are directed towards those components of our health and community services that are not supported by any level of government.

Upcoming Events:

Kidz in Caledon Campaign

May and June, 2010

Perfect Pairing Dinner *Australian Theme*

Saturday, May 29, 2010 at the Glen Eagle Golf & Country Club 6:00 p.m. to Midnight

Garden Foods Annual Golf Tournament (Community Partner Event in support of CCS)

Wednesday, August 4, 2010 at the Glen Eagle Golf & Country Club

Santa Fund Campaign

December 1-31, 2010

Please visit www.ccs4u.org for information on any and all events

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